

NOTICE:

Additional Upgrades to Health Choice Provider Portal

April 3, 2017

Health Choice is streamlining your access to important information. We have continued to make upgrades to our provider portal for our Health Choice Arizona, Health Choice Generations, Health Choice Utah, and acute care services for our Health Choice Integrated Care plans.

Updates effective April 3, 2017 include:

- Newly added capability to view prior authorization status, with information refreshed on an hourly basis
- Ability to quickly find specific prior authorization statuses by filtering search fields and sorting results
- Easy viewing of associated services tied to a prior authorization request

These updates are complementary to upgrades made on February 27, 2017, including:

- Improved functionality, appearance and ease of use
- More information about the status of claims
- Improved access to provider rosters and paneled member information
- More information about member eligibility status
- Improved training information for providers and their staff

Our portal is available under the Provider tab of each of our plan websites (healthchoiceaz.com, hcgenerations.com, healthchoiceut.com, and healthchoiceintegratedcare.com). A simple, easy to follow portal training video is also available at <https://tinyurl.com/hd5r5jy>.

If you already have an account, your existing credentials will work on the new portal. If you do not have an account, we have easy instructions for creating an account on the portal log in page.

If you have any questions about the provider portal, please contact our Member Services team at 1.800.322.8670 or e-mail your provider representative.

