

Important Things to Remember

- Please allow 7 - 10 days for delivery of in-stock items. You will be notified if an item is out of stock and may take longer for delivery. If mailing your order, please allow 1 week for mail delivery to Fieldtex. Mail orders will be processed the month in which they are received.
- If you receive a damaged item, call Fieldtex Products immediately at **1-800-353-7763 (TTY Hearing Impaired: 711)** **Monday - Friday 8:00 am to 5:00 pm.** The item will be exchanged for an identical item at no cost to you. Please note that only damaged products can be exchanged within 30 days of purchase, no other returns are allowed.
- Products in the catalog should only be ordered for the enrolled member.
- For any other questions, Health Choice Generations is available **7 days week 8:00 am to 8:00 pm, by calling 1-800-656-8991 (TTY: 711).**

Health Choice Generations HMO SNP is a coordinated care plan with a Medicare contract and a contract with the Arizona Medicaid Program.

www.Fieldtex-HealthChoiceAZ.com

FROM:

FIELDTEX PRODUCTS INC
HEALTH CHOICE ARIZONA ORDER DEPT.
3055 BRIGHTON-HENRIETTA TL RD
ROCHESTER NY 14623-9938

Ordering is Easy!

Simply choose one of the options below:
Mail order form, call Toll Free
or go online

1. Be sure to have your Member ID number (found on the front of your ID card). You will need to provide your Member ID number and your birthdate to access your account.
2. Choose the items you would like and write the number on your order form, or have them available when you call or go online.
3. Total all the items, be sure to stay within your available allowance.

Health Choice Generations HMO SNP complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Health Choice Generations HMO SNP cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

Health Choice Generations HMO SNP bik'ehgo hójil'ínígíí bidadeeti'ígíí Wááshindoon t'áá át'é bilá'ashdla'ii bee bá ádahaazt'i'ígíí bibee haz'áanii dóo doo ak'íji' nitsáhákees da díí ninahjí' at'áá dadine'é, dine'é bikági át'ehígíí, binááhai'ígíí, nazhniit'ago da, éí doodaii' asdzání dóo diné át'ehígíí.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-656-8991 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-656-8991 (TTY: 711).

Díí baa akó nínízin: Díí saad bee yánífti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, kojí' hódíílnih 1-800-656-8991 (TTY:711)

2017

Health Choice Generations HMO OTC Benefit 2017 Order Form



www.Fieldtex-HealthChoiceAZ.com