



Electronic Prior Authorization System Is  
Now Available Through The Health Choice  
Provider Portal!

February 27, 2015

Dear Valued Provider:

Health Choice is pleased to announce the availability of an electronic submission process for prior authorization requests!

**Care Affiliate** – a web-based authorizations management program that puts control in your hands and will be accessible to you through a single sign-on process on the provider portal. It's available to you through the Provider Portal on the Health Choice website, effective Wednesday, February 18, 2015.

An extremely useful tool, Care Affiliate can be used for:

- Inpatient, outpatient and pharmacy authorizations requests
- Required information and documentation to be attached at the time of your request
- Adding any additional notes pertinent to your request
- Requesting authorizations status on your own time

Care Affiliate will eliminate faxing the Prior Authorization PAPER forms and calling for status. Plus this will reduce errors!

A PowerPoint presentation on how to use Care Affiliate is available to you through the Health Choice Provider Portal or by contacting your Provider Service Representative.

We hope you find this information beneficial. If any questions, please contact your Network Service Representative.

Sincerely,

Provider Network Operations